



Animal Care Services

4710 State Highway 151
San Antonio, TX 78227
210.207.4PET

www.saacs.net



For Immediate Release
September 23, 2013

Changes coming to animal control service in Bexar County *Animal services in unincorporated areas to now be handled by County crews*

Effective October 1st, 2013, the City of San Antonio's Animal Care Services Department will no longer be providing animal control for unincorporated areas of the county. Instead, all stray pickup, bite investigations as well as pet related nuisance complaints will be handled by the Bexar County Public Works department. Animal cruelty in unincorporated areas will continue to be addressed by the Bexar County Sheriff's Office. Once the transition takes place October 1st, ACS will no longer directly accept animals from County residents including owner-surrendered pets. Additionally, San Antonio's 3-1-1 customer service line will no longer route calls for animal complaints outside the City's jurisdiction. All requests for service in these areas will be handled by Bexar County animal control who can be reached via the Sheriff's Office non-emergency line at (210) 335-6000, option 1. Animal Care Services will continue to address animal control issues within the City limits.

Changes to Animal Control Services in Bexar County

Effective October 1, 2013

Animal Control in Unincorporated Areas of the County will be handled SOLELY by the Bexar County Public Works Department.

Per the County's Interlocal Agreement with the City, ACS will no longer provide the following services for Unincorporated Bexar County Residents:

- Accept Stray Animals
- Accept Owner Surrendered Pets
- Handle Pet-Related Nuisance Complaints
- Respond to Call-for-Service Requests
- Animal Investigations Including Animal Bites, Cruelty, or Neglect

If you live in an unincorporated area of Bexar County and need any of these services, please call (210) 335 - 6000.

Remember!



CITY OF SAN ANTONIO
**ANIMAL CARE SERVICES
DEPARTMENT**

- Pets are Family!
- Microchipping Works!
- Leash...Not Loose!
- Vaccinations are Vital!